

# INTERNATIONAL SOS

## Support for HKUST students 24/7 while overseas

(Including students on study abroad programs, overseas internships, service learning, competitions, etc.)

### About International SOS

HKUST has partnered with International SOS (Intl.SOS), the leading travel health and safety assistance provider, to provide worldwide medical and security support for HKUST students. Before heading overseas, students can review the medical and security information about the destination for pre-trip planning. When overseas, and in need of medical or security assistance, students can contact Intl.SOS for support.

**Note that Intl.SOS is not an insurance policy.** It is important to ensure that you have adequate medical or travel insurance coverage before heading overseas.

### Download the App



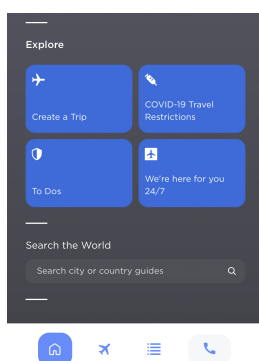
Download the app so that you can have instant access to destination-specific medical and security alerts while abroad. It will also give you access to the nearest assistance call number.



1. Download the “International SOS Assistance” app in the app store. Available for iOS, Android, Blackberry, Windows and Amazon smartphones.
2. Click “Sign up” to create an account with your **HKUST ITSC email** (i.e. xxx@connect.ust.hk).
3. Enter HKUST Membership ID: **07AYCA093635**

With the app, you can stay informed for the latest updates on destination-specific travel risks and security alerts.

Check in while you are abroad and enable your GPS and Location Services so that you can access to the nearest assistance call number with just one click.



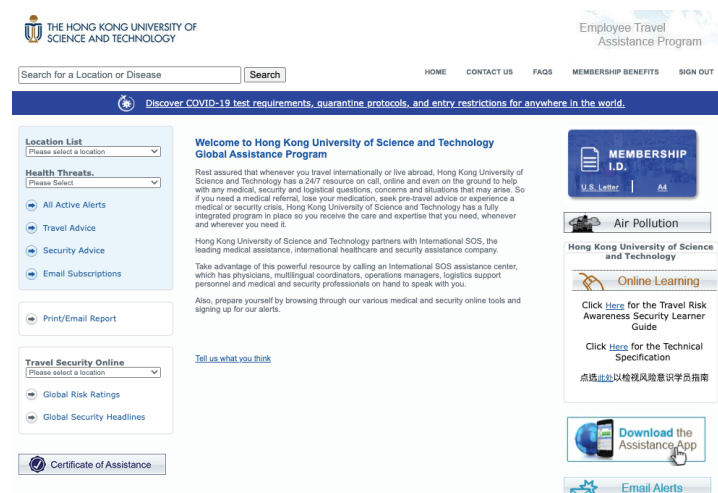
### Visit the Intl.SOS Online Portal

Visit the Intl.SOS online portal before heading overseas so that you are well-prepared and informed on destination-specific information.

1. Access the Intl.SOS Online Portal at:  
<https://www.internationalsos.com/subscriber>



2. Enter the HKUST Membership ID: **07AYCA093635**



### Call Intl.SOS 24/7 Assistance Center for a pre-travel medical & security brief and overseas medical, security and travel assistance:

Hong Kong Assistance Center: +852 2528 9900  
(collect calls will be accepted)

### Enquiries

HKUST Office of Global Learning  
[study.abroad@ust.hk](mailto:study.abroad@ust.hk)